

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of June 2018

C.G.No:331/2017-18/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Murali,
C/o Radhakrishna Murthy
Kammanamolu,
Nagayalanka,
Krishna Dist.

Complainant

AND

1. AAO/Avanigadda
2. AE/Nagayalanka
3. ADE/Avanigadda
4. DE/Vuyyuru

Respondents

ORDER

1. Complainant presented a complaint before this Forum stating that he is having Agriculture.Sc.No:6722230000084. He had changed the service category from Cat-V to Cat-III and cultivated fish culture for five years. From the year 2009 onwards he again shifted to agriculture. Even though he has approached Nagayalanka current office several times to change his service category, he was issued CC bills under Cat-III instead of Cat-V. Hence he has requested the Forum for revision of CC bills from the year 2009 onwards.
2. Respondents in their written statement have elucidated that meter reader had taken the readings to the Sc.No: 84 of Yanadiwada instead of Sc.No. 64 of Yanadiwada. The Service was physically inspected by Respondent No.1 on 23.03.2018 and based on the check reading, the bill was revised and unnecessary demands are also withdrawn.

01
DATE
DISPATCHED
23/6/18

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3. The Respondents have also enclosed a consumer statement addressed to the Chairperson/CGRF wherein he stated that his problem was resolved and he has withdrawn his complaint. Complainant also expressed his satisfaction when Secretary of the Forum contacted him over phone on 11.04.2018 at 10.45 AM.

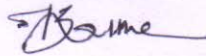
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case disposed off in favour of complainant .

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 21st day of June 2018.

Sd/- Sd/- Sd/- Sd/-
Member(Finance) Member(Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No:331/2017-18/Vijayawada Circle
5/10/20